

Common-Threads Cookie Dough & Frozen Food Program

Product Information

What do I need to know about the cookie dough and frozen food?

Depending on flavor, cookie dough comes in 3-pound tubs, which make 96 (1/2-ounce) cookies, and 2.75-pound tubs, which make 88 (1/2-ounce) cookies. Multi-packs come in 4, 12-ounce tubs equalling 3-pounds. The cookie dough keeps up to 1 year frozen or 4 months refrigerated. All varieties are kosher dairy. Dough may contain traces of peanuts and/or nuts. Pretzels are hand-twisted and come 12 to a package. They keep refrigerated for 1 week or frozen for 2 months and are kosher. Pizza is 12" hand-tossed or 5" individual and keeps frozen for 6 months. Cheesecakes are 24-ounces, come in 8" containers, and are ready to eat. Other Cakes and pie are 24-ounces and come in 8" container. Cakes keep refrigerated 1 week and frozen for 6 months and are kosher. The coffee is ground. Coffee and cocoa come in 12-ounce tubs and are not frozen. Dumplings come in a 4-pack and total 44-ounces.

Placing an Order

What is our profit and how do we pay?

You will earn a high 45% profit on your order of 336 units or more. (orders under 336 units will earn 40%.)

A 60% deposit by check or credit card should be sent with your order. With approved credit, a 30-day account will exist.

Once your actual order has been processed, an exact amount will be determined. After your sale is complete, we will either issue you a credit check for your overpayment or invoice you for any balance due.

Why are orders only shipped in full case quantities?

Everything except the Cookie Scoops must be ordered in multiples of 6. Rounding your order to the nearest case allows us to serve you better. It reduces error from incorrect tallying and maximizes warehouse efficiency. With no mixed or partial cases, reconciliation and distribution are easier for you. Plus, you have extra product to sell, which means more profit for your group! It also saves money by reducing add on orders and additional shipping.

How do I tally my order to figure out the nearest case quantity?

Use the easy chart below or we will be glad to convert your order to full case quantities for you. Simply enter the actual totals sold on the Group Order Form and we will take care of the rest. We will then notify you of the number of additional pieces before processing.

Case Rounding Chart		
(Use with each Flavor/Variety)		
Sell 1 to 6, order 6	Sell 25-30, order 30	Sell 49-54, order 54
Sell 7-12, order 12	Sell 31-36, order 36	Sell 55-60, order 60
Sell 13-18, order 18	Sell 37-42, order 42	Sell 61-66, order 66
Sell 19-24, order 24	Sell 43-48, order 48	Sell 67-72, order 72

Can I make changes to my order once it has been placed?

Any changes to an order must be made within 24 hours of the order being received by Common-Threads. Any changes or additional orders after 24 hours will be considered a new order, and shipping charges may apply.

Delivery

When will my order be delivered?

Our usual turn around time is within 16 days from receipt of your order. Please be aware special order deadlines apply during peak seasons. We will make every effort to meet your requested shipping date. Specific day of week may not be possible depending on shipping transit time. A preference for morning or afternoon delivery can be noted, but not guaranteed.

Is there a shipping charge?

We provide free shipping on orders weighing 1000 pounds or more. That equates to 336 or more frozen units. Orders under 336 units are allowed, but shipping charges will apply. Use the worksheet below to calculate your estimated shipping charges.

Please Note: Coffee, cocoa, and scoops do **NOT** count toward the 336 minimum frozen units for free shipping.

Estimated Shipping Cost Worksheet		
336 minus	Total Frozen Units Sold	equals Shipping Units
EXAMPLE: 336	286	50
If Shipping units is 336 or larger, no shipping charges apply.		
If Shipping Units is less than 336, use the formula below to estimate your shipping charges.		
Shipping Units	times \$0.47	equals Estimated Shipping
50	\$0.47	\$23.50
This is an estimated shipping charge. Actual numbers may vary due to rounding to full		

Are optional special services for large deliveries available?

The following optional services may be requested: Residential delivery at \$40.00 per shipment, inside delivery at \$15.00 per shipment, liftgate at \$95.00 per shipment. A liftgate is recommended if there is no loading dock at the delivery point.

What if I have a problem with my order?

It is imperative to note any problems on the delivery receipt PRIOR to signing the form. You must notify us within 24 hours of delivery if there is a problem. In case of shortage or damage, the Reconciliation Form and the freight receipt will need to be faxed to us.